



### **GSK PATIENT PORTAL USER GUIDE**

Benlysta

July 2025







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### **Header/Footer Links**





#### **HEADER LINKS**

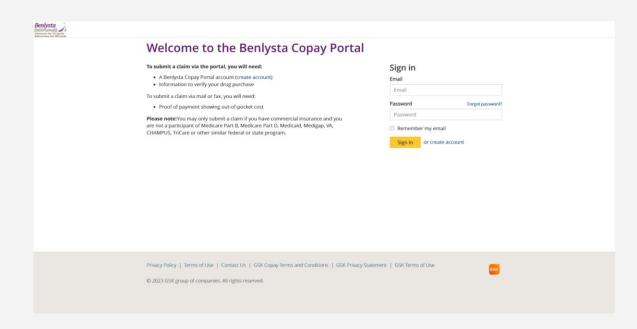
Name	URL	
Benlysta Logo	https://patient.benlystacopayprogram.com/Account	

Name	URL	
Privacy Policy	https://www.iqvia.com/about-us/privacy	
Terms of Use	https://www.iqvia.com/about-us/terms-of-use	
Contact Us	https://patient.benlystacopayprogram.com/Home/ContactUs	
GSK Copay Terms and Conditions	https://www.gskforyou.com/programs/copay-assistance/	
GSK Privacy Statement	https://privacy.gsk.com/en-us/privacy-notice/	
GSK Terms of Use	https://us.gsk.com/en-us/legal-notices/	

### **Login Page**









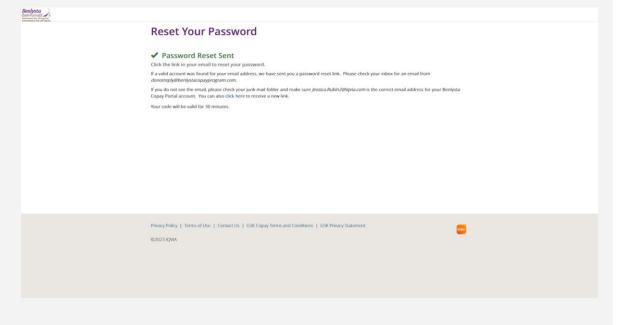
### **Login Page**





# Forgot Password? -> Reset Your Password Reset Your Password Please enter the email address associated with your account. You will receive an email with a link to reset your password. Email Address Reset Your Password **Error Message**

#### Reset Your Password: Password Reset Sent





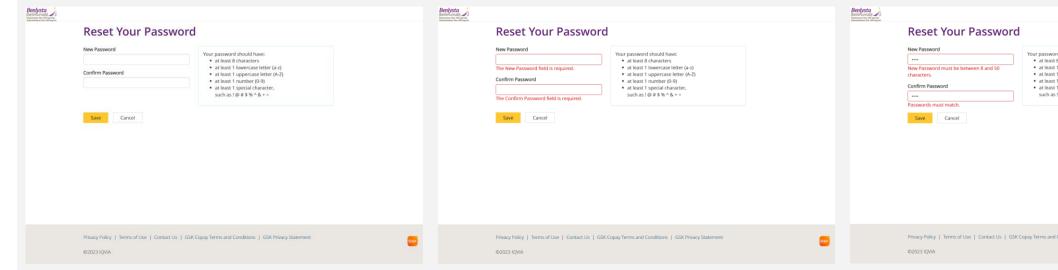
### **Login Page**

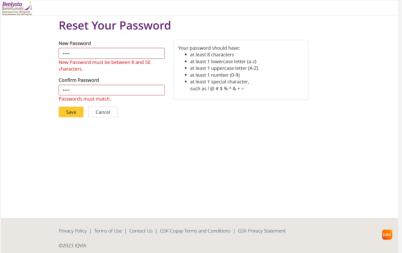




### Reset Password: Email triggered using approved template

Link brings user to this page



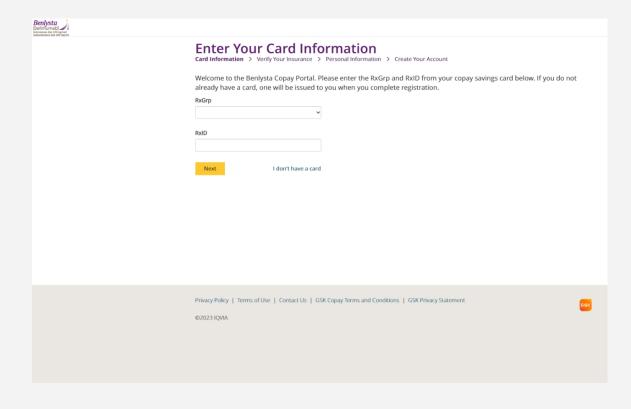


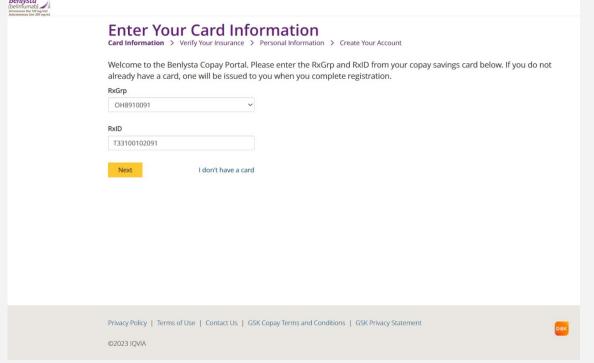






#### User has a card starting point

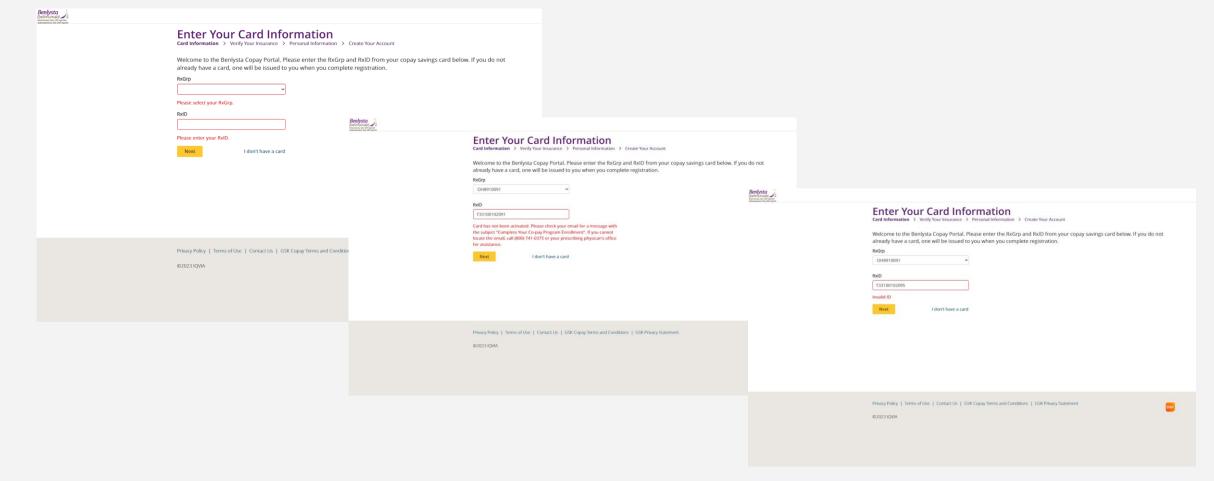










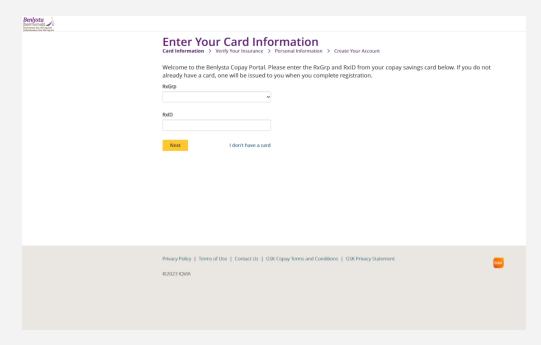






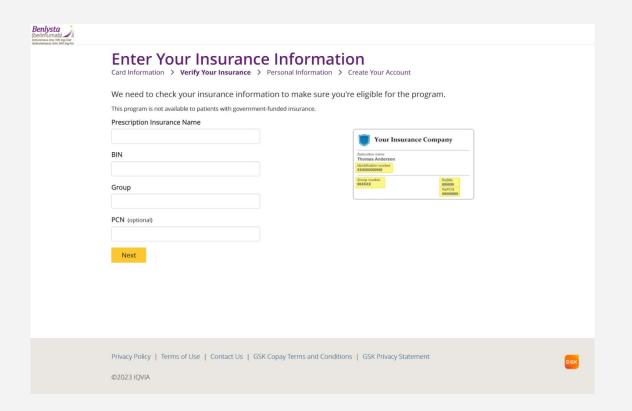
#### User does not have a card starting point

#### Clicks I don't have a card



#### **Complete account creation** (either starting point)

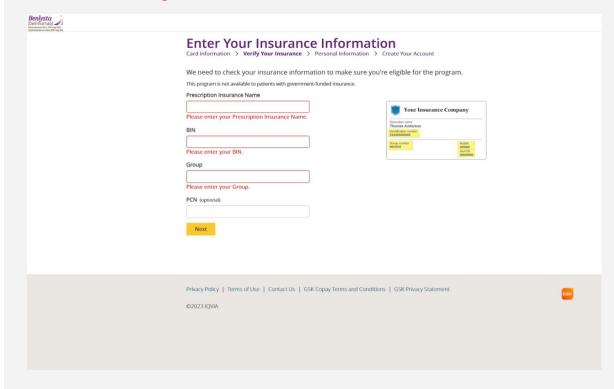
#### Verify Your Insurance

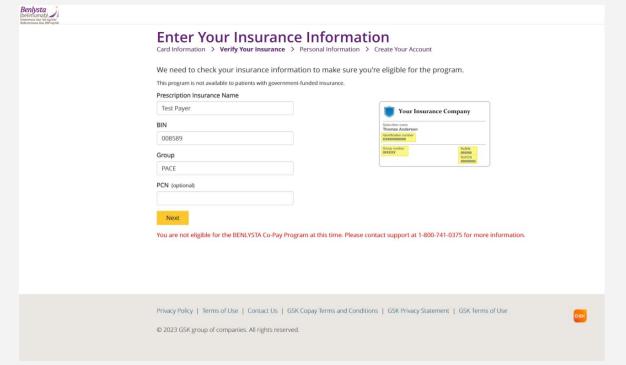










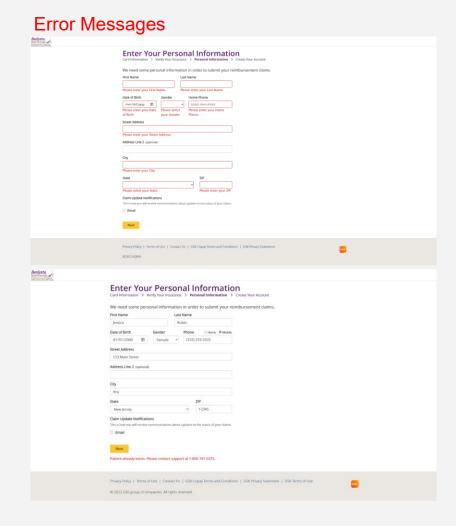








### **Personal Information** (patient 18+ years old) **Enter Your Personal Information** Card Information > Verify Your Insurance > Personal Information > Create Your Account We need some personal information in order to submit your reimbursement claims. First Name Date of Birth Gender Home Phone mm/dd/yyyy 🖃 (###) ###-#### Street Address Address Line 2 (optional) City State ZIP Claim Update Notifications This is how you will receive communications about updates to the status of your claims. Email Next Privacy Policy | Terms of Use | Contact Us | GSK Copay Terms and Conditions | GSK Privacy Statement ©2023 IQVIA

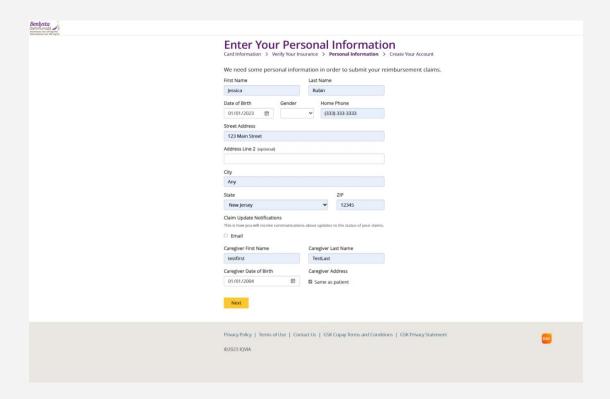


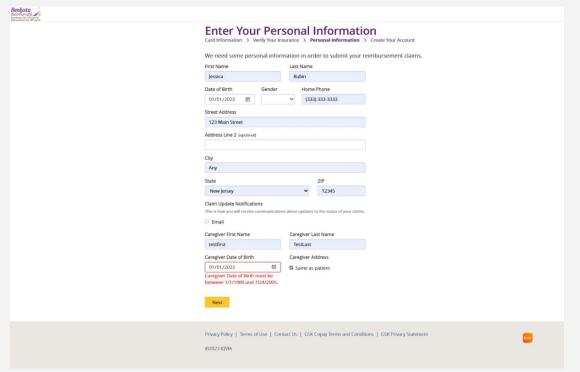




#### **Personal Information**

(patient under 18 years old + same address as caregiver)





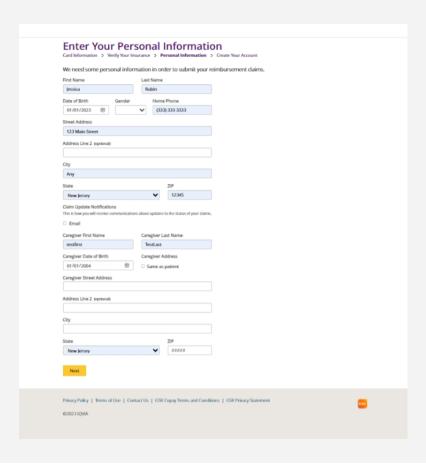


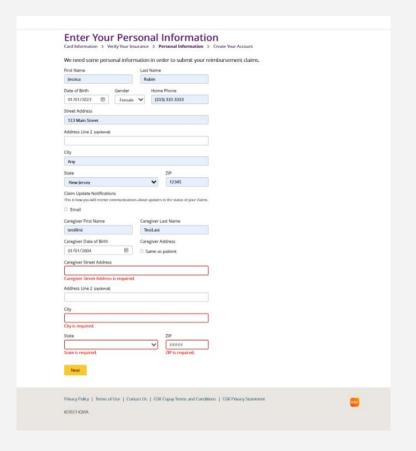




#### **Personal Information**

(patient under 18 years old + different address from caregiver)



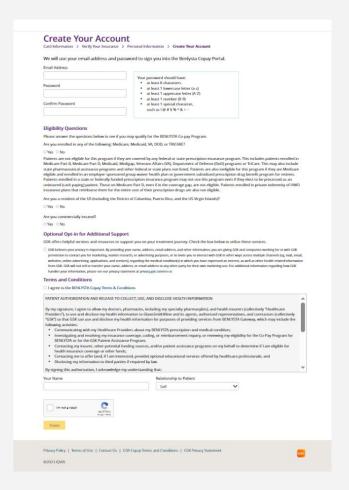








#### **Create Your Account**



### **View of Full Patient Authorization**

(content provided by GSK)

PATIENT AUTHORIZATION AND RELEASE TO COLLECT, USE, AND DISCLOSE HEALTH INFORMATION

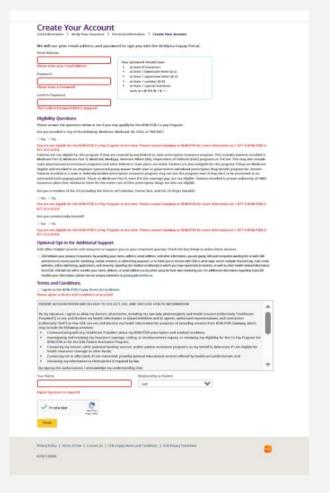
# By my signature, I agree to allow my doctors, pharmacies, including my specialty pharmacy(ies), and health insurers (collectively "Healthcare Providers"), to use and disclose my health information to GlaxoSmithKline and its agents, authorized representatives, and contractors (collectively "GSK") so that GSK can use and disclose my health information for purposes of providing services from BENLYSTA Gateway, which may include the following activities:

- . Communicating with my Healthcare Providers about my BENLYSTA prescription and medical condition;
- Investigating and resolving my insurance coverage, coding, or reimbursement inquiry, or reviewing my eligibility for the Co-Pay Program for BENLYSTA or for the GSK Patient Assistance Program;
- Contacting my insurer, other potential funding sources, and/or patient assistance programs on my behalf to determine if I am eligible for health insurance coverage or other funds;
- · Contacting me to offer (and, if I am interested, provide) optional educational services offered by healthcare professionals; and
- · Disclosing my information to third parties if required by law.

By signing this authorization, I acknowledge my understanding that:

- My Healthcare Providers will not and may not condition my treatment, payment for treatment, eligibility for or enrollment in benefits on whether I sign this Patient Authorization.
- Certain Healthcare Providers, such as Specialty Pharmacies, may receive payment from GSK for disclosing my information to GSK as permitted by this authorization.
- Once information about me is released to GSK based on this authorization, federal privacy laws may no longer protect my information and
  may not prevent GSK from further disclosing my information. However, I understand that GSK has agreed to use or disclose information
  received only for the purposes described in this authorization or as required by law.
- This authorization will remain in effect for two (2) years after I sign it (unless a shorter period is required by state law) or for as long as I
  participate in the BENLYSTA Gateway program, whichever is longer.
- I have the right to revoke this authorization at any time by mailing a signed written statement of my revocation to P.O. Box 5490, Louisville, KY
  40255, but that such a revocation would end my eligibility to participate in BENLYSTA Gateway program. Revoking this authorization will
  prohibit further disclosures by my Healthcare Providers based on this authorization after the date written revocation is received but will not
  apply to the extent that they have already taken action in reliance on this authorization. After this authorization is revoked, I understand that
  information provided to GSK prior to the revocation may be disclosed within GSK to maintain records of my participation.

The patient, or the patient's authorized representative, MUST sign this form to receive BENLYSTA Gateway services.









#### **Account Created**

#### **Account Created**

activate your account and sign in.

✓ Your account has been created.

Activate your account to sign in and begin submitting claims.

An email has been sent to you from donotreply@benlystacopayprogram.com. Click the link in that email to

If you do not see the email, please check your junk mail folder. Be sure to add us to your Safe Senders list to ensure you continue to receive communications about your rebates.

#### Need help?

Call Customer Support (800) 741-0375 8:00 AM-8:00 PM ET Mon-Fri

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**Account Created:** Email triggered using approved template

#### **Account Activated**

Email triggered using approved template

#### **Account Activated**

Your account has been activated.

Click here to sign in to the Benlysta Copay Portal.

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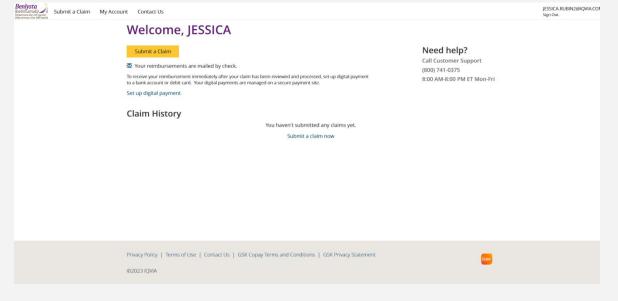


### **Home Page**

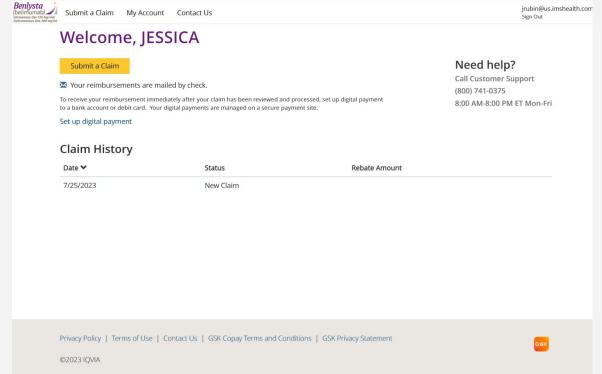




#### No recent claims



#### With recent claims

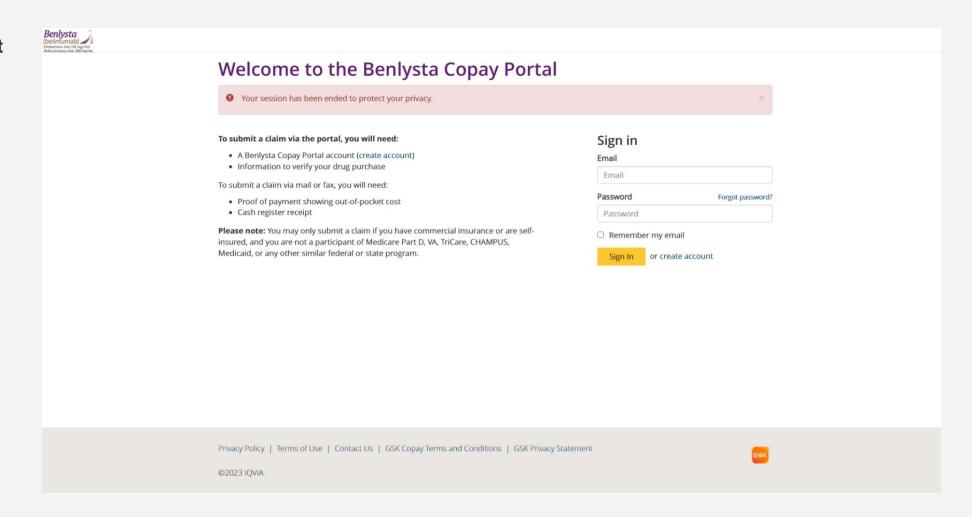


### **Home Page**





#### **Session Timeout**

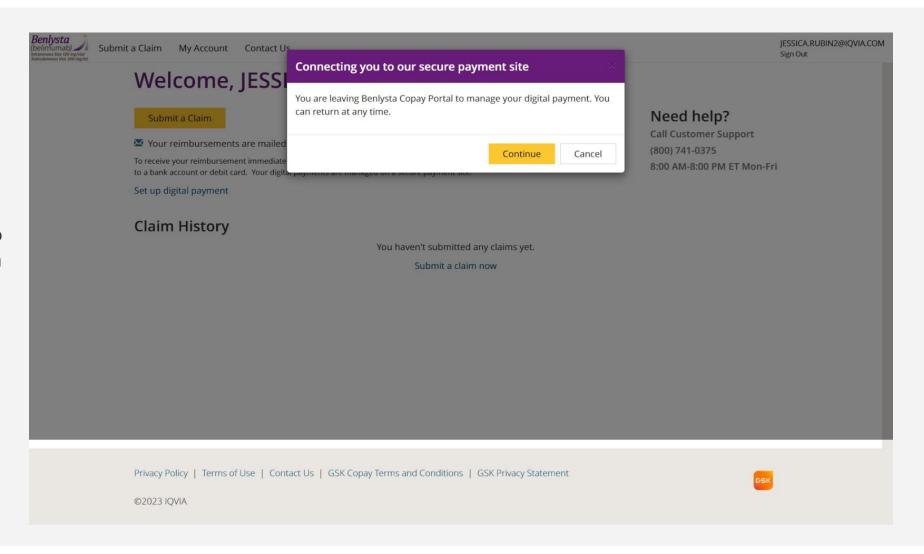


### **Set Up Digital Payment (EFT)**





- Clicking "Set up digital payment" brings up this window
- Clicking "Continue" brings patient to Transcard site to set up banking information for EFT



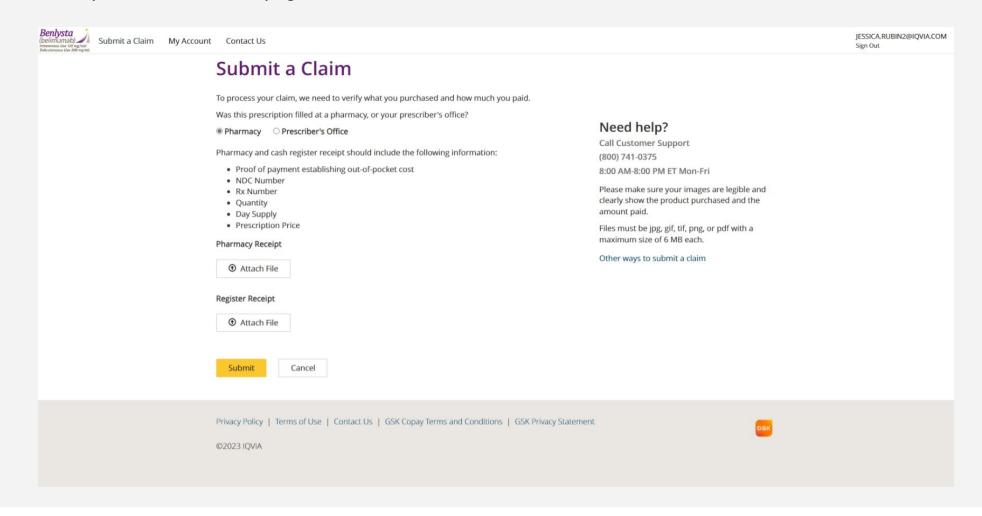






Other ways to submit a claim link points to Contact Us page

### **Pharmacy Selected**

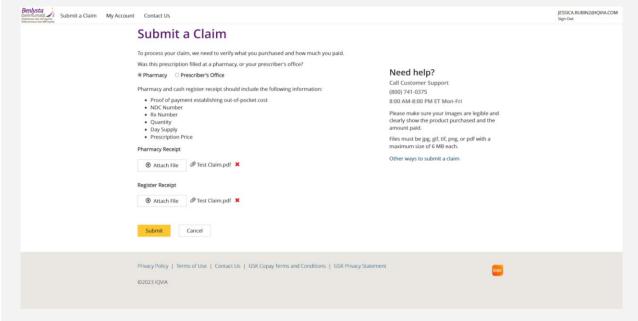


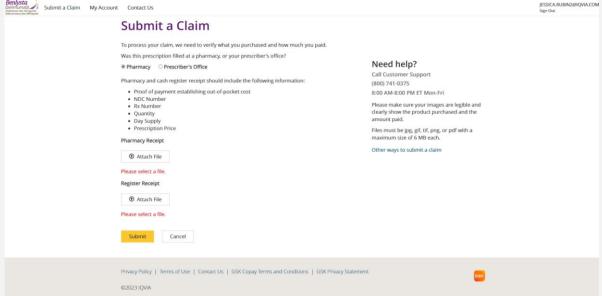




JESSICA.RUBIN2@IQVIA.COM

#### **Pharmacy Selected**

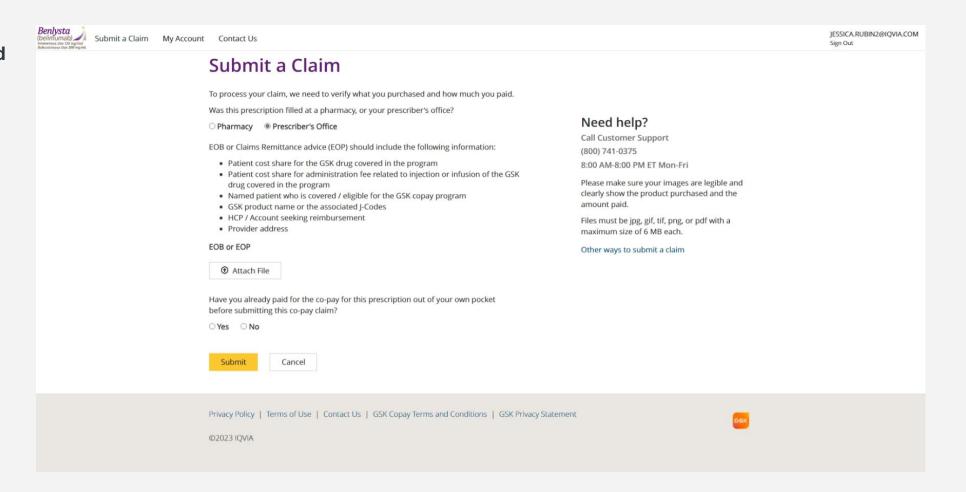








## Prescriber's Office Selected

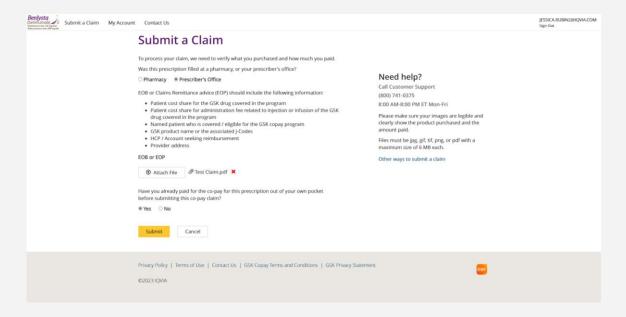




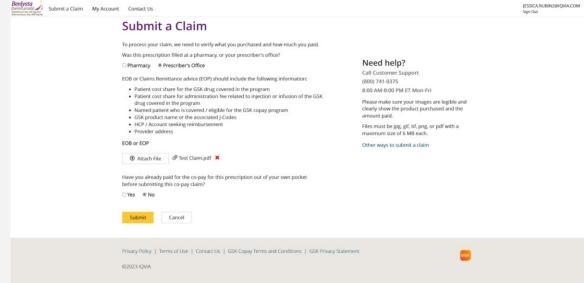


#### **Prescriber's Office Selected**

When "Yes" is selected, reimbursement will be sent via check or EFT (based on selection) upon successful claim processing



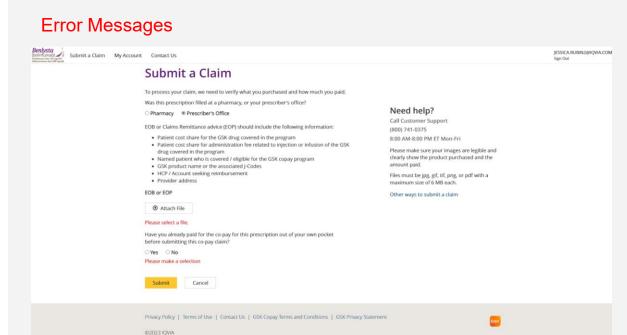
# When "No" is selected, SmartCard will be funded upon successful claim processing



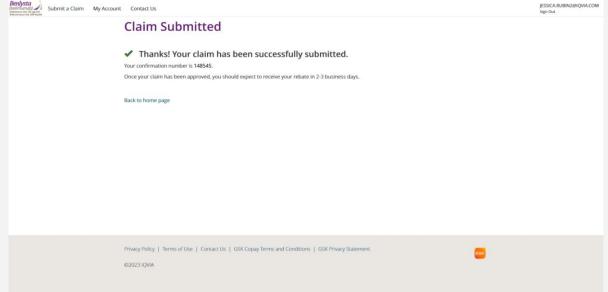








#### Claim Submitted



Claim Submitted: Email triggered using approved template

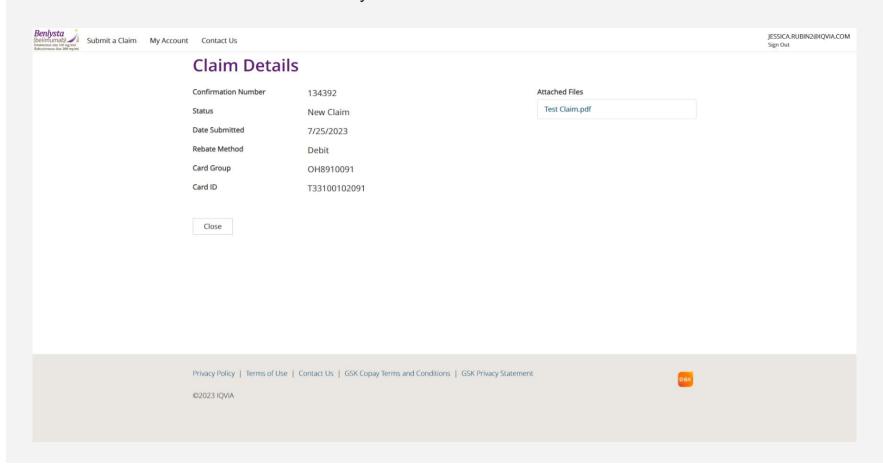






#### **View Claim Details**

Click claim date/status in Claim History list



#### **Claim Approved:**

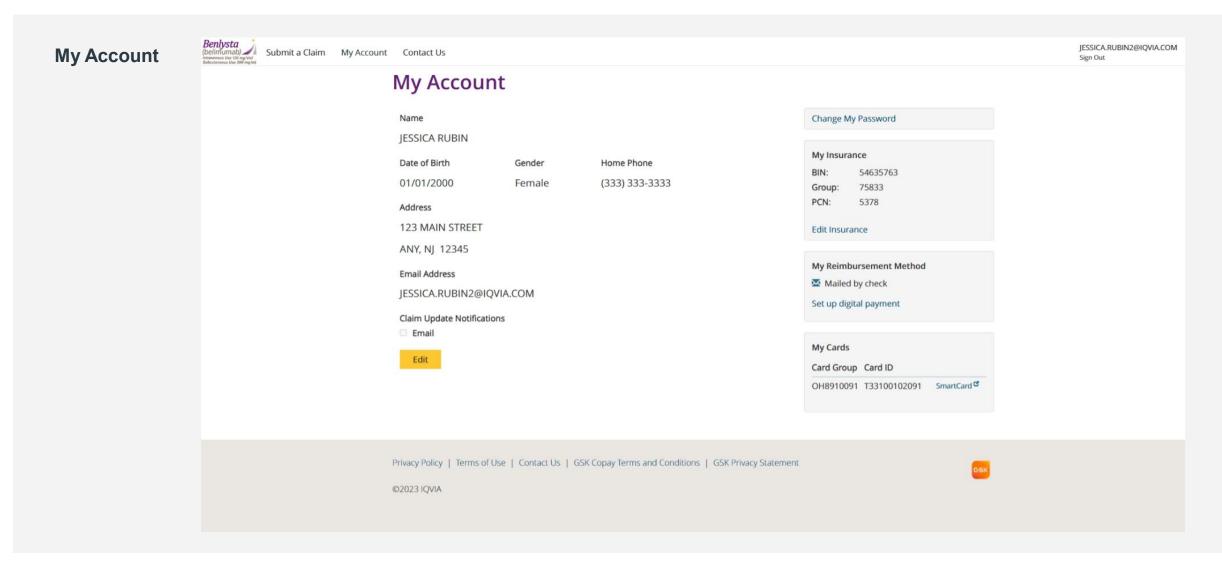
Email triggered using approved template

### **Claim Rejected:**

Email triggered using approved template



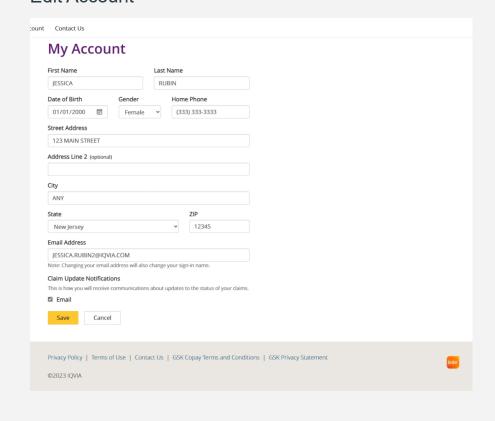


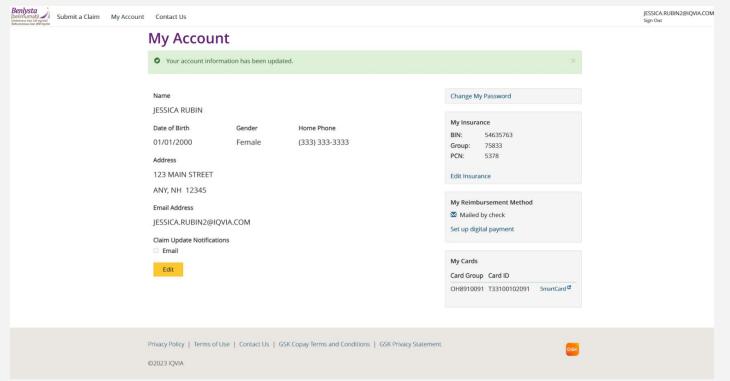






#### **Edit Account**

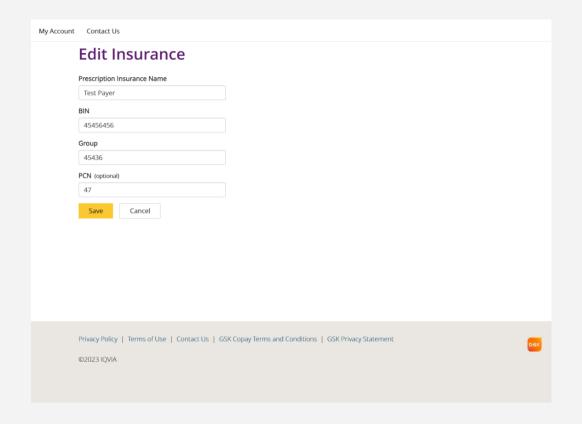


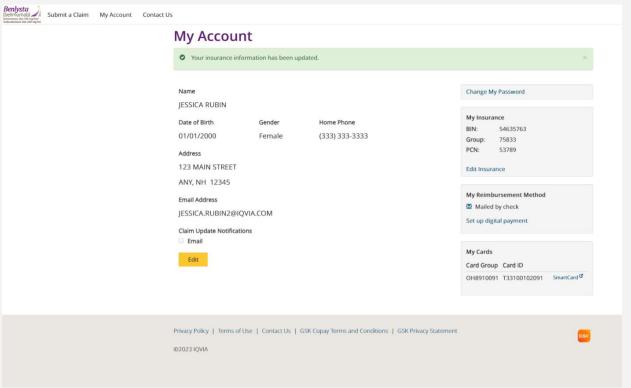






#### **Edit Insurance**

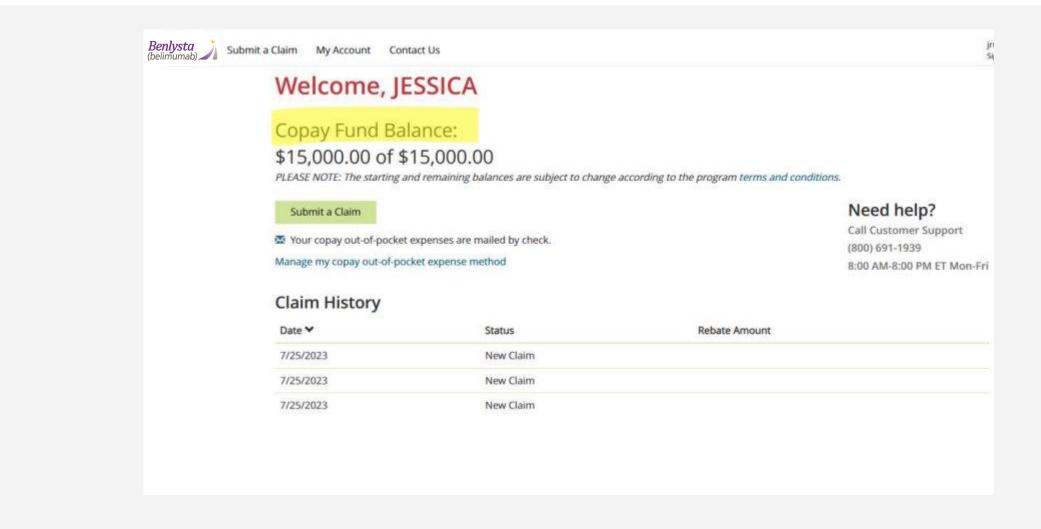




### **Navigation Menu: Starting and Remaining Balances**





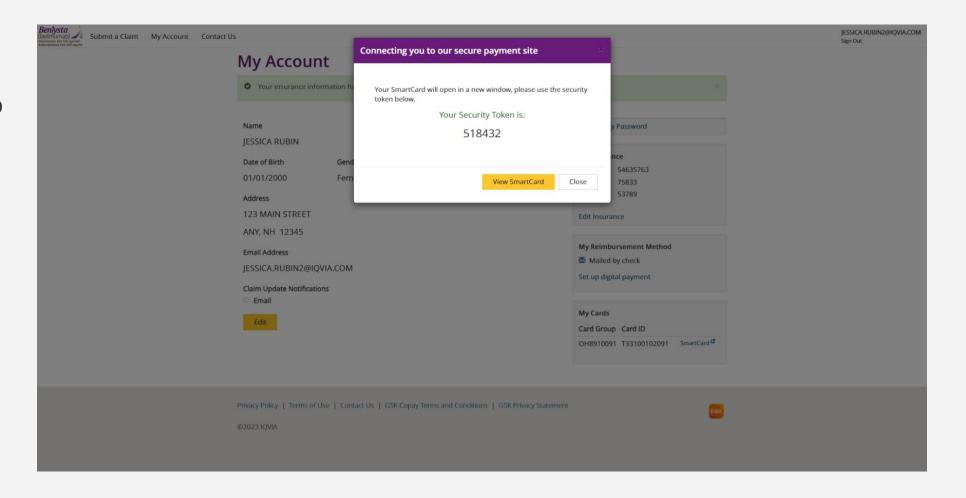






When "SmartCard" is clicked

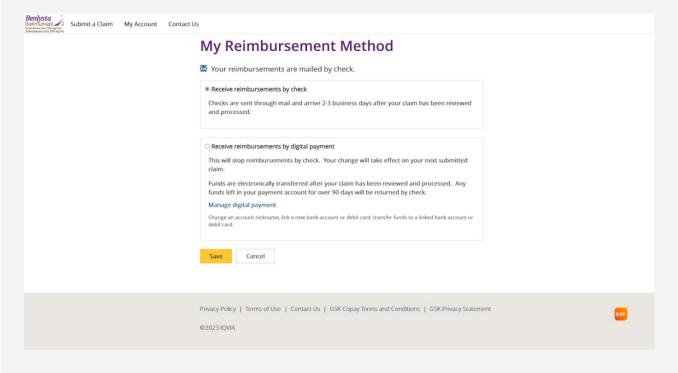
Clicking VIEW SMARTCARD button brings user to
Transcard site (screenshots previously provided)

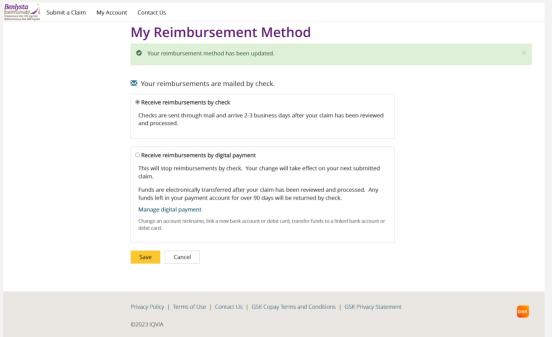






#### Manage Reimbursement Method

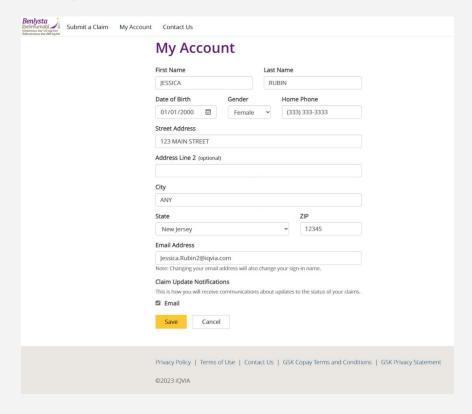


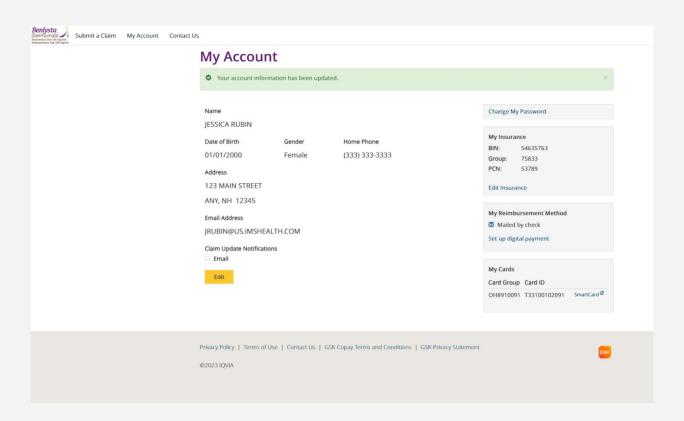






#### Change Email Address





**Email Address Changed:** Email triggered using approved template



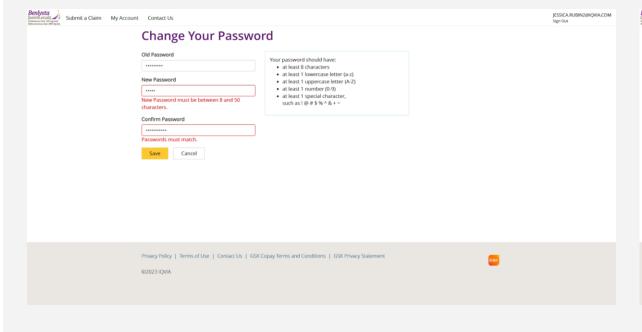


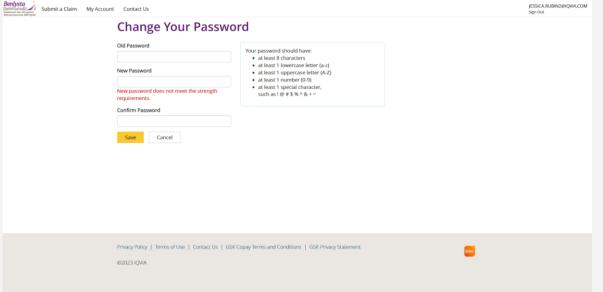


#### Change Your Password **Error Messages** Benlysta (belinfumab) Submit a Claim My Account Contact Us Benlysta (belinfurnab) Submit a Claim My Account Contact Us JESSICA.RUBIN2@IQVIA.COM JESSICA.RUBIN2@IQVIA.COM **Change Your Password Change Your Password** Old Password Old Password Your password should have: Your password should have: at least 8 characters at least 8 characters at least 1 lowercase letter (a-z) at least 1 lowercase letter (a-z) The Old Password field is required. New Password at least 1 uppercase letter (A-Z) at least 1 uppercase letter (A-Z) at least 1 number (0-9) at least 1 number (0-9) at least 1 special character, · at least 1 special character, such as ! @ # \$ % ^ & + = Confirm Password such as ! @ # \$ % ^ & + = Confirm Password The Confirm Password field is required Privacy Policy | Terms of Use | Contact Us | GSK Copay Terms and Conditions | GSK Privacy Statement Privacy Policy | Terms of Use | Contact Us | GSK Copay Terms and Conditions | GSK Privacy Statement ©2023 IQVIA ©2023 IQVIA













#### **Password Updated Error Messages** Benlysta (belinfumab) Submit a Claim My Account Contact Us JESSICA.RUBIN2@IQVIA.COM Benlysta Deemunated Submit a Claim My Account Contact Us **Change Your Password** My Account Your password has been updated. Old Password Your password should have: at least 8 characters The old password is incorrect. at least 1 lowercase letter (a-z) Change My Password at least 1 uppercase letter (A-Z) JESSICA RUBIN at least 1 number (0-9) at least 1 special character, Date of Birth Home Phone such as!@#\$%^&+= BIN: 54635763 Confirm Password 01/01/2000 (333) 333-3333 PCN: 53789 Address 123 MAIN STREET Edit Insurance ANY, NH 12345 **Email Address** Mailed by check JESSICA.RUBIN2@IQVIA.COM Set up digital payment Claim Update Notifications □ Email My Cards Edit Card Group Card ID OH8910091 T33100102091 SmartCard C Privacy Policy | Terms of Use | Contact Us | GSK Copay Terms and Conditions | GSK Privacy Statement Privacy Policy | Terms of Use | Contact Us | GSK Copay Terms and Conditions | GSK Privacy Statement ©2023 IOVIA

### **Navigation Menu: Contact Us**





Benlysta (belimumab) Intrivenessa Use 120 mg/sel Subculmovas use 200 mg/sel	My Account	Contact Us			JESSICA.RUBIN2@IQVIA.COI Sign Out
		Contact Us			
		Can't upload documents? No problem!			
		Submit by Mail: P.O. Box 6875 Bridgewater, NJ 08807	Submit by Fax: (877) 471-0343		
	Send a copy of your receipt plus a cover page with your full name and contact information, or download submission form for fax or m sure you include all the necessary information.				
	Please feel free to contact us with any questions or issues regarding your account.				
		Support Phone Number:			
		(800) 741-0375 8:00 AM-8:00 PM ET Mon-Fri			
		6.00 AW-6.00 FW ET WOTFFTT			
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# **Thank You**